

		2013/14 Outturn	2014/15 Target	2014/15 Outturn	Direction of Travel
% of children attending a primary school/setting that is good/outstanding	Bigger is Better	83%	85%	87.6%	▲
% of children attending a secondary school/setting that is good/outstanding	Bigger is Better	83%	90%	83%	◀▶
% of children achieving a good level of development at the end of Reception	Bigger is Better	34%			
% of year 1 pupils achieving expected level in phonics	Bigger is Better	70%			
% of young people not in employment, education or training	Smaller is Better	6.4%	5.50%	5.7%	▲
% of young people whose destination is not known	Smaller is Better	4.9%	2%	4.2%	▲
The number of young people aged 16-25 with Learning Difficulties and Disabilities supported into employment	Bigger is Better				
Number of schools reporting deficit spend	Smaller is Better		0		
% of young people offered a personal budget	Bigger is Better		100%		
% of education health and care plans produced to 20 week timescale	Bigger is Better	100%		100%	◀▶
The number of young people with disabilities supported in to local services	Bigger is Better	7	>2013/14	16	▲
Reduce the use of institutionalised care	Smaller is Better		<2013/14		
Reduce the spend in institutionalised care	Smaller is Better	£5,338,358	<2013/14	£5,360,624	▼
Average number of cases per social worker	Smaller is Better		16	14.09	n/a
Number of families 'turned around' via the re-shaping of integrated services for families	Bigger is Better	35	184	184	▲
% of families being referred to higher levels of need services	Smaller is Better	48.12%	20% reduction	37.88%	▼
The proportion of universal services and communities dealing with low level issues themselves	Bigger is Better		>2013/14	515	n/a
The % of audits that demonstrate a consistent application of thresholds across agencies	Bigger is Better		70%		
The % of young people in appropriate housing, in employment, education or training	Bigger is Better	90.2%		89.5%	▼
The % of young people that have access to dental services	Bigger is Better		80%		
The % of young people that have access to GP services	Bigger is Better		80%		
The number of children accessing work experience and interview support	Bigger is Better	848		810	▼

		2013/14 Outturn	2014/15 Target	2014/15 Outturn	Direction of Travel
provided by the businesses of Herefordshire					
The % of children placed in family based settings in county	Bigger is Better	18.85%		17.28%	▼
Satisfaction of customers with Early Help services	Bigger is Better		80%	78.8%	n/a
The % of cases stepped up to Multi Agency Group discussion	Smaller is Better		25% reduction	18%	n/a
Reduction in the cost of Children's Centres	Smaller is Better		£570,000		
Reduction in the cost of Looked After Children support service	Smaller is Better		£80,000		
The % of contacts and referrals received progressed within 24 hours	Bigger is Better	98.92%	95%	98.48%	▼
The % of Child Protection visits completed within timescale	Bigger is Better	95.12%		63.06%	▼
The % of Looked After Children visits completed within timescale	Bigger is Better	96.95%		96.71%	▼
The average tenure of staff within social care	Bigger is Better		>2013/14		
The % of established roles within social care filled by interim staff	Smaller is Better		<30%		
Social worker attrition rate	Smaller is Better		<5		
The amount of income received through delivery of services to other local authorities	Bigger is Better	£829,136		£354,774	▼